


CtUI – TrOb -1701 – Proposal 1 Revision 2
SOUTH AFRICA
September 1st – 7th, 2017 : CAPETOWN (6n)

DAY	ITINERARY
<p>September 1st, 2017</p> <p>Cape Town SOUTH AFRICA</p>	<p>Arrive Cape Town <i>Cape Town is a great city to visit, to live in, to work in, to play in and to invest in and is one of the World's 10 Most Loved Cities according to CNNGo, the travel wing of CNN International. During 2011, Cape Town was named TripAdvisor Traveller's Choice Best Destination, as well as the 2014 World Design Capital, while Table Mountain was listed as a 7th Wonder of Nature.</i></p> <p>Meet and greet by Salute Africa representative and transfer to the hotel.</p>  <p>CAPE TOWN HOLLOW BOUTIQUE HOTEL Accommodation in a standard room on bed and breakfast basis <i>The newly renovated Hotel offers stylish, serene accommodation with spectacular views over the Dutch East India Company Gardens, Table Mountain and Lion's Head. A relaxed dining at the on-site Restaurant, Eighty-Ate, with a street café flair is popular among tourists and locals alike.</i></p> <p>Evening at leisure</p>
<p>September 2nd, 2017</p> <p>Cape Town SOUTH AFRICA</p>	<p>Breakfast at the hotel and depart on a Full day guided excursion to the Cape Point <i>A world heritage site and romantic meeting place of the Indian and Atlantic Oceans. We travel through the picturesque Hout Bay, along the breathtaking Chapman's Peak Drive towards a spectacular, narrow finger of land, covered in endemic fynbos and home to picturesque bays, beaches, rolling green hills and valleys. The day includes a cruise to the seal colony, a delicious seafood lunch and a visit to the penguin colony.</i></p> 
<p>September 3rd, 2017</p> <p>Cape Town SOUTH AFRICA</p>	<p>Breakfast at the hotel Half day Winelands Tour with English speaking guide</p>  <p><i>This tour is for a true food and wine connoisseur Under an hours drive from Cape Town and you're in the mountains and valleys of the picturesque Winelands where you will find Cape Dutch style gabled homesteads, wineries with excellent wines and quaint towns like Stellenbosch, Franschhoek and Paarl which are lined with ancient oaks and exquisite restaurants. One of the wineries visited is the unparalleled Delaire Graff - a truly sophisticated Winelands experience- a place where luxury and service are of the utmost importance, where every day is tailored to be a world-class experience. If ever there was a vision transformed into reality – this is this place!</i></p> <p>Return to the hotel</p>
<p>September 4th, 2017</p> <p>Cape Town SOUTH AFRICA</p>	<p>Breakfast at the hotel Full day Whale-watching Tour with English speaking guide – lunch included (meals only)</p>  <p><i>The two hours of truly unforgettable boat-based whale watching experience depart from the New Harbour in Hermanus, the Capital of the Cape Whale Coast and sails within the local waters of Walker Bay – this bay is regarded as one of the best whale watching areas in the world. Each year, Southern Right Whales, among other species, migrate into the coastal waters of the Walker Bay to calve and nurse their young. After the baby-whales are born they remain with their mothers at bay for a 2-3 month. The cliffs bay create the perfect viewing points of these Wales, mere 10 meters from the shore.</i></p> <p>Following a satisfying lunch at a local restaurant we return to Cape Town late afternoon</p>

<p>September 5th, 2017 Cape Town SOUTH AFRICA</p>	<p>Breakfast at the hotel <i>Day at leisure to explore the city and its wonders - from the white powder beaches to adrenalin filled white sharks diving experience to a traditional Malay cooking class, a hike up Lions head or Table Mountain, shopping in the trendy arts and crafts and foodie markets to coffee trend bars and world renowned leading restaurants – Cape Town will leave you wishing you could stay longer</i></p>
<p>September 6th, 2017 Cape Town SOUTH AFRICA</p>	<p>Early morning scheduled Robben Island Tour with English speaking guide</p>  <p><i>Robben Island, the unique symbol of “the triumph of the human spirit over adversity, suffering and injustice”, is visited every year by thousands of people eager to understand and honour the important aspects of South Africa’s history that the Island represents. The Tour guides inside the prison are former political prisoners. They are fully conversant and knowledgeable about the Island’s multi-layered 500 year old history. The tour route includes the Maximum Security Prison where thousands of South Africa’s freedom fighters were incarcerated for years. The tour culminates with a viewing of Nelson Mandela’s cell.</i></p> <p>Return to the harbour by lunch time Free time for lunch at one of the numerous restaurant The rest of the day at leisure</p>
<p>September 7th, 2017 Depart</p>	<p>Breakfast and transfer to the airport Depart home</p>

BON VOYAGE!!!

COST proposal CtUI – TrOb -1701 – Proposal 1 Revision 2 CAPETOWN (6n)

Travel Dates	US\$ per person
September 1 st – 7 th , 2017	US\$1857 per person sharing
<p>Cost includes:</p> <ul style="list-style-type: none"> • Accommodation in hotel in Cape Town on B&B basis • Meals – breakfast daily, 2 lunches • All listed excursions including all entrance fees and lunches as stated • Scheduled Robben island tour including a boat trip and tour of the prison • Transportation in high quality air-conditioned vehicles as listed in the itinerary • All cruises listed in the itinerary • Services of a Professional English speaking guide for all excursions listed in the itinerary <p>Cost excludes:</p> <ul style="list-style-type: none"> • International and internal flights USA-Cape Town. • Medical insurance • Visa costs to South Africa • Personal Expenses such as Drinks, Laundry, Telephone, tips to hotel staff, gratuities to Driver/Guide etc • Travel Insurance - we strongly recommend that comprehensive travel insurance be purchased for the duration of your journey to protect against any missed or delayed flights, illnesses etc that may cause cancellation of your travel plans. • Any expense not expressly specified above. 	

Terms and Conditions of booking CtUI – TrOb -1701 – Proposal 1 Revision 2
September 1st – 7th, 2017 : CAPETOWN (6n)

Terms and conditions of payment :

50% 1st deposit payment per person due no later than 14 days prior from confirmation
50% balance payment per person due no later then 30 days prior to arrival

Booking processing

Booking processing will not begin until we receive a signed proposal confirming the booking and full payment of deposit and or balance as per above

Refunds Policy

Should you for any reason wish to cancel your travel plans, part of the travel packaged agreed to or in full, you will be liable as per specific cancellation policy in each specific case. You must advise us in writing of your cancellation and any such cancellation must be signed by the person who made the original booking. The refund of cancelled services will be in line with the following cancellation policy set here under:

Cancellation policy:

Cancellation or reduction in rooms	Resulting penalty
After confirmation	15% of tour cost
< 90 days prior to arrival	58% of tour cost
< 60 days prior to arrival	66% of tour cost
< 15 days prior to arrival	92% of tour cost

Change of names is permitted subject to reissue penalties for airline tickets

* No shows for all or part of services under this contract will be treated as cancellation resulting in 100% cancellation fee of total tour cost

Notwithstanding the above, the following terms will apply:

- In event of cancellation, Salute Africa will undertake to renegotiate the refund policy with the relevant suppliers on the behalf of the client and should such negotiation prove to be successful, further refunds will be made to the client.
- Should booking form part of a group booking (15 pax or more) and the number of participants in that specific group fall under the Minimum requirement as based on number of participants used for the purposes of the accepted quote, per person cost will need to be recalculated based on the new number of participants and each participant will be liable for the additional costs without exception.
- In the event where services are not performed to clients full satisfaction, the client or card holder shall contact Salute Africa with their grievances in writing within 24 hours of the resulting dissatisfaction. The grievance must be reported **to Support Team +27836040556 or email gk@saluteafrica.co.za**. No other actions are appropriate from the client / card holder.

In event of dissatisfaction, Salute Africa will do all possible to solve the issue immediately, or negotiate with the supplier for an appropriate compensation or refund. The approved compensation will then be passé don to the client.

Payment Options and Pricing

Travel League Inbound CC/LLC, trading as Salute Africa, endeavours to offer you competitive prices on current products;

Wire or deposit transactions will be processed in American Dollar (US\$)

Please make an **ACH payment** to our bank details:

Wells Fargo Bank NA
420 Montgomery
San Francisco
CA
94104

For Direct Deposit **Routing Number (RTN):** 026012881 with **ABA Number:** 026012881

For Wire Transfers **Routing Number (RTN):** 121000248

Beneficiary:

Travel League Inbound t/a Salute Africa
Lower Ground Floor
Block F, Pinmill Farm
164 Katherine Street
Sandton
South Africa
Account: 7700328680

Credit Cards



We accept MasterCard and Visa credit cards.

Payments by credit cards are charged in South African Rands (ZAR) based on a prevailing US\$ - ZAR exchange rate as published by any of the major South African Banks on the day of credit card being charged.

Travel League Inbound CC/LLC, trading as Salute Africa has no control over the exchange rate used by the card holders bank on the date of transaction authorisation or settlement and any exchange rate differences which may occur shall be borne by the card holder and not Travel League Inbound CC/LLC, trading as Salute Africa

In cases where the booking may have been discussed and booked with Travel League Inbound CC/LLC, trading as Salute Africa by my nominated agent who acted on card holder's/travellers behalf with full authority from card holder and is deemed to have been agreed to by the card holder.

In event that a deposit and the final payment for the tour package booked will be paid by the card holder with various credit cards or by 2 different card holders by different credit cards, the terms and conditions set out herein apply to all payments as one in the same and will be deemed to be treated as a single settlement of debt incurred for this tour package booked as per agreed terms and conditions of booking.

Terms and Conditions of booking (cont.)

For more information about how to order, special order requirements and other payment options, please contact our Support Team +27117836440 or email gk@saluteafrica.co.za.

Security Policy

1. Virtual Card Services process all credit card transactions. All credit card transactions are 128 bit Secure Socket Layers (SSL) encrypted. The company registration documents and the site's registered domain name are checked and verified by Thawte, ensuring the cardholder and merchant that nobody can impersonate VCS to obtain confidential information.
2. Virtual Card Services is committed to providing secure online services. All encryption complies with international standards. Encryption is used to protect the transmission of personal information when completing online transactions. Virtual Card Services Internet servers are protected by firewalls and intrusion detection systems.
3. The Merchant does not have access to credit details.
4. Virtual Card Services continually reviews and enhances its security in line with technological changes.

Force Majeur Circumstances

The force-majeure shall be circumstances which arose after agreement on the proposed services for Tourist, as a result of the extraordinary events, which the party could not foresee or prevent by reasonable and generally accepted measures (eg: natural disasters, war conflict, embargo, strikes, acts of any governmental authorities, default of suppliers, service providers and/or airlines etc).

Under force-majeure circumstances, the period of performing obligations shall be extended for the period of the duration of such force-majeure circumstances. Further more, should the force-majeure circumstances create a need to alter the agreed upon services, accommodation or order thereof, The Firm shall do so in order to fulfil its obligations to the Agent.

The party failing to perform the obligations under the agreed itinerary, as a result of force-majeure circumstances, shall immediately inform the other party on beginning and cessation such circumstances and the proposed solution.

Valid documents, issued by the competent authorities of the corresponding country can be requested and shall be regarded as a proof of the above circumstances and their existence and duration.

Additional costs incurred under a force-majeure event are specifically and always for the account the Agent or of any individual tourist (depending on circumstances).

Medical condition of any individual tourist may not be regarded as a force-majeure.

Law

The Conditions will be exclusively governed by and construed in accordance with the laws of South Africa whose Courts will have exclusive jurisdiction in any dispute, save that we have the right, at our sole discretion, to commence and pursue proceedings in alternative jurisdictions.

Consent

I understand the terms and conditions set herein and hereby accept these.

BOOKING FORM

CLIENT BOOKING FORM

RE: CLIENT NAME:

Acceptance by the client and his/her authorized representative in the form of an agent:

Booking and terms and conditions for CtUI – TrOb -1701 – Proposal 1 Revision 2 have been read and accepted:
Terms and Conditions of booking
Ground arrangements **September 1st – 7th, 2017**

Client: (PRINT NAME): _____

Client Signature: _____ DATE: _____

****Electronic signatures not accepted****

Agent: (PRINT NAME): _____

Agency Name: _____

Address: _____

Agency Tel No.: _____

Agent Signature: _____ DATE: _____

****Electronic signatures not accepted****

List additional excursions/ activities accepted at a supplementary cost (if applicable):

